

# Bosch Double Platinum – Satisfaction Guarantee Claim Form

**If you don't feel the difference with Bosch or are not satisfied, we will pay for the plugs.**

Robert Bosch LLC guarantees that you will feel the improved performance in your vehicle when you use Bosch Double Platinum Spark Plugs. If you do not experience quicker starts, smoother acceleration and improved fuel efficiency, return the plugs with your dated sales receipt and Bosch will refund the purchase price of the spark plugs. This guarantee applies to properly tuned vehicles and extends for five (5) years, or for the manufacturer's recommended spark plug change interval as indicated in the owner's manual, whichever occurs first. For maximum performance and lowered emissions, do not exceed the vehicle manufacturer's recommendation. This guarantee does not extend to damages due to misuse, accident, abuse, neglect, improper installation or application. This guarantee is limited solely to the refund of the cost of the spark plugs and does not include cost of labor for removal or installation. Refund will be payable in either U.S. or Canadian currency based upon location of purchase. Please allow six weeks for processing. Offer valid in USA and Canada only.

**Vehicle information:**

Vehicle Make: \_\_\_\_\_ Vehicle Model: \_\_\_\_\_ Vehicle Year: \_\_\_\_\_

Number of Engine Cylinders: \_\_\_\_\_ Approximate Mileage Used: \_\_\_\_\_

**Please send my check to:**

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Phone (daytime) \_\_\_\_\_ (evening) \_\_\_\_\_

Email \_\_\_\_\_

**To claim this guarantee:**

1. Complete all the information on this form.
2. Include your dated sales receipt.
3. Include all used Bosch Double Platinum spark plugs.
4. Mail all contents with proper postage affixed to:

**Bosch Satisfaction Guarantee**  
**Bosch Mobility Aftermarket Division**  
**Attn: SMS13**  
**1 Tower Ln**  
**Oakbrook Terrace, IL 60181**

To check the status of your claim,  
 call 1-708-865-5200.

